



**SOUTHEAST MICHIGAN  
FAMILY SUPPORT COUNCIL**

**SPRING VIRTUAL  
CONFERENCE AGENDA**

**Friday, May 13, 2022  
8:30am – 12:00pm**

Zoom information will be sent to  
registered participants prior to the  
conference

8:35 AM – 9:35 AM

***Program Updates***

Erin Frisch, IV-D Director

9:40 AM – 10:45 AM

***Customer Service 101***

Liz West, SCAO

10:50 AM – 11:50 AM

***Legislative Updates***

Cynthia Sherburn, Wayne County FOC