



## AGENDA

**Wednesday, October 2, 2019**

9:00 to 4:00	Conference Registration	West Lobby
9:00 to 6:00	Silent Auction Bidding	Civic Center West lower level
10:00	MFSC Board Meeting	Graz
11:00 to 1:00	Lunch (included in hotel reservations)	Stein Eriksen & Vienna
1:30 to 3:00	MiCSES Learning Lab	Rams Head
1:30 to 3:00	<b>Workshops Session A</b>	
	Playing Nice in the Sandbox: SS & PA Working Together to Do Our Jobs Better	
	Interstate - EDE	
	Where's Waldo & Wilma? How to Use Technology to Find the Customer	
	Trauma in the Office: Dealing with Difficult Child Support Cases	
	Custody & Parenting Time Enforcement	
	PA Basic 101 – New PA Staff training	
	Tools of the Trade: Parent Locate, OTHP & Tax Fraud	
3:00 to 3:15	Refreshment break	West Lobby
3:15 to 4:45	<b>Plenary Session</b>	
	Matterhorn A & C	
	Welcome– Jeanette Miracle-Leshan	
	Program Notes – Pam Sala	

Awards  
 BI Update from Julie VandenBoom  
 Introduction of new IV-D Director  
 Bay Cliff – Silent Auction Charity

5:00 to 6:00	PA Forum & Elections	(PA only)
5:30 to dusk	Horseback Riding	
5:30 to dusk	Ski Lift	
5:30 to 7:00	Zipline	
5:30 to 9:30	Dinner	Everett & Stein Eriksen buffet (Or restaurants on Site)
7:00	Hospitality	Vienna
7:00 to 9:00	Odawa Casino Bus	
7:00 to 9:00	Bonfire & S'mores	
7:00 to 11:00	Caricaturist	MGL Lobby
7:30 to 9:00	Silent Auction Bidding	Civic Center West lower level
9:00 to 11:00	Coloring Contest	MGL Lobby
9:00 to 12:00	DJ	Vienna
9:30 to 11:30	Photo Booth	Vienna

**Thursday, October 3, 2019**

6:30 to 8:30	Breakfast	Vienna & Stein Eriksen
8:00 to 2:00	Conference Registration	West Lobby

8:00 to 5:00	Silent Auction Bidding	Civic Center West lower level
8:30 to 5:00	MiCSES Learning Lab	Rams Head
9:00 to 10:30	<b>Plenary</b> Kay Francis	Matterhorn A & C
10:30 to 10:45	Refreshment break	West Lobby
10:45 to 12:15	<b>Workshops Session B</b>	
	Gremlins! Rules for avoiding Self-Defeating Actions with Child Support Customers Paternity 101 Contract Performance Standards Training Intergovernmental for Beginners The Whole New World of Expedited Establishment Actions FOC Case Closure – When Automatic Doesn't Work Relationship Between Child Support & Parenting Time	
12:15 to 1:30	Lunch	Vienna & Stein Eriksen
1:30 to 3:00	<b>Workshops Session C</b>	
	Hakuna MaMiFile Case Closure for SS/PA Self - Service Reporting: Your Data, Your Way! It's All Fun & Games Until Someone Involves a Third Party Intentionally Building Positive Office Culture Too Hot to Handle: Hot Topics for PA/Establishment Staff Civil Contempt	
3:00 to 3:15	Refreshment break	West Lobby
3:15 to 4:45	<b>Workshops Session D</b>	
	MiChild Support Website Hello Retirement!	

No Wrong Door – Family Violence Training  
 Formula – The Saga Continues...  
 The Diversity, Equity and Inclusion Tool  
 ROPA  
 Motivational Interviewing: Finding the Inner Rocky Balboa

5:00 to 6:00	Child Support Confidentiality & Security Escape Room	
5:30 to dusk	Horseback riding	
5:30 to 7:00	Zipline	
5:30 to dusk	Ski Lift	
5:30 to 9:30	Dinner	Everett & Stein Eriksen buffet (Or restaurants on Site)
7:00	Hospitality	Vienna
7:00 to 9:00	Odawa Casino Bus	
7:00 to 9:00	Bonfire & S'mores	
7:00 to 11:00	Caricaturist	MGL Lobby
7:30 to 9:00	Pick Up Silent Auction Items	
7:30 to 11:30	Euchre	Alpine
9:00 to 11:00	Coloring Contest	MGL Lobby
9:00 to 12:00	DJ	Vienna
9:30 to 11:30	Photo Booth	Vienna
<b>Friday, October 4, 2019</b>		
7:00 to 8:30	Breakfast	Vienna & Stein Eriksen

8:00 to 10:30	Pick-up Silent Auction Items	Civic Center West lower level
8:30 to 9:15	<b>Plenary</b>	Matterhorn A & C
	Silent Auction Surprise – must be present to win New IV-D Director & Steve Capps	
9:15 to 10:45	MiCSES Learning Lab –	Rams Head
	Self Service Reporting hands on	
9:15 to 10:45	<b>Workshop Session E</b>	
	Life’s a Beach... We’re All in this Together SS Panel Foster Care Financials: Navigating Through the Sea of Agency Placement Assistant Changes Legislative Updates Through the Looking Glass: Advanced Intergovernmental Topics Child Custody/Grandparenting Time/Third Party/Custody/ Guardianship Teams, Roles, Personnel Changes, and Permissions (for FOC/PA)	
10:45 to 11:00	Refreshment Break	West Lobby
11:00 to 12:00	<b>Workshop Session F</b>	
	Use and Impact of the FVI in MiCSES Tips and Tricks to Keeping Your Body Safe from Common Injuries Related to Office/Desk based Occupations Making the Case Inventory Addendum Work for You Taxes and Self-Employed Income PA Intergovernmental Scenarios FOC Intergovernmental Scenarios OCS Outreach Team	