

Session Descriptions

Session A – Wednesday, October 4 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
C.O.D.E. Children of Divorce Education: A clinical & behavioral approach	Causalities of Divorce Education offers psychoeducational courses designed to create a paradigm shift with parents experiencing difficulty navigating through the custody process. Causalities of Divorce Education (C.O.D.E.) created by Need to Talk, LLC, is an interactive process focused on helping parents understand the potential impact of divorce on children. This workshop presents an overview of the process,	Dr. Deborah Spence, PhD	Champions East
MiChildSupport Calculator for Rookies	This workshop will provide FOC and PA staff with basic information about how to use the MiChildSupport Calculator available in MiCSES. The family, financial, medical, and child care tabs will be reviewed, highlighting basic features to assist users in efficiently navigating and completing a calculation. Calculation results, importing those results to the Order Entry and Preparation screen, and how to create a calculation that deviates from the Michigan Child Support Formula will also be discussed.	Laura Cleland (OCS), Judith Golden & Toni Ryan (MiCSES Project)	Hagen
Intimate Partner Violence and Systemic Change	An overview of domestic violence dynamics and how re-focusing coordinated partners back to the behaviors of the perpetrator result in more effective collaboration between shareholders.	Danielle Hagaman-Clark (Violence Against Women) & Angie Linsenman (Women's Resource Center of Northern Michigan)	Tailgate
Solved Mysteries: USO Files, the Last Day & Unknown Income	Helpful hints for completing support calculations and the uniform support order. Get new ideas for picking the date support ends, how to document imputation and deviations, and other mystical concepts. If there is sufficient time, we could solve Bigfoot and la Chupacabara.	Paul Gehm (FOCB)& Bill Bartels (SCAO)	Zoo Bar

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Implicit Bias/Procedural Justice	Studies have shown people are more likely to obey laws and orders when they feel the process resulting in the order is just. Implicit bias can influence people unconsciously and despite their desire to be fair and impartial, and can threaten what people feel is fair. Learn some of the underlying procedural justice principles, how you can incorporate them into your work, and how to recognize how unconscious biases could impact fairness and procedural justice.	Steve Capps (SCAO)	Champions West
Intergovernmental Cases for Beginners	New to intergovernmental case processing? Need a refresher? This is for you! Learn the basics of intergovernmental case processing, what to expect, and walk away with a few new tricks up your intergovernmental sleeve.	Paula Fulton (OCS) & Wendy Debottis-Amell (Livingston)	Camelot
Know Your Enemy! Stop Scammers in Their Tracks	Social engineering is the single biggest threat to information security. We're all human, and con artists count on that. Learn how to stop scammers in their tracks and keep customers' - and your - information safe.	Keegan Malone, Kelly Morse, Jeff Ballard & Tamara Marques (OCS); & Anita Bilek (MiCSES Project/Courtland)	Sarazen

Session B – Thursday, October 5 (9:00am to 10:30am)

Session Title	Session Description	Speaker(s)/Office	Room
Tips, Tricks & Strategies for Using the MiChildSupport Calculator	This workshop will provide FOC and PA staff with information to efficiently and effectively use the MiChildSupport Calculator available in MiCSES. Representatives from MiCSES and OCS will provided time saving steps and review special features available within the Calculator including how to manage calculations. Scenarios that handle Social Security Benefits & Child Care obligations at each support tier will also be discussed.	Laura Cleland (OCS), Judith Golden & Toni Ryan (MiCSES Project)	Camelot

Session Descriptions

Session B – Thursday, October 5 (9:00am to 10:30am)

Session Title	Session Description	Speaker(s)/Office	Room
Collaboration: We All Work Better Together	Have you ever wondered if there is a better way to work with your partners? You are not alone! Join us for a fun and interactive workshop exploring various ways to collaborate with your partners. Come hear testimonials of how working together has helped some offices, get practical strategies for ways to increase collaboration, and share your thoughts on barriers between the partners.	Nancy Strelecky (Oakland PA), Beth Kirshner (Macomb PA), Kirsten Thompson, Sondra Proctor & Keegan Malone (OCS)	Champions West
Friend of the Court Liaison (FOCA) - Who Am I and What I Do for You	Have you ever wondered who the FOCA Liaison is or what role he/she has in the child support program? Or, better yet... as a FOC employee have you ever wished there was someone you could call with a question? Suzy Crittenden is that person! As the current FOCA Liaison, Suzy will present an overview of her role, provide answers to frequently asked questions, and take questions from the audience. Don't miss your opportunity to learn how this role can assist with accomplishing your daily goal!	Suzy Crittenden (FOCB)	Hagen
Getting to Potential Without Going Postal	Imputing potential income that even a judge will love. This session covers the requirements for determining a potential income and how to document the information in a way to defeat being overturned.	Judge Nancy L. Thane & Bill Bartels (SCAO)	Zoo Bar
Intergovernmental Panel Discussion	Are you an intergovernmental caseworker with a tricky case and need help? Maybe you have some general intergovernmental questions? Do you need some direction and advice about your intergovernmental caseload? Look no further— our panel of Intergovernmental experts are here to help! Bring your questions and complicated intergovernmental case scenarios - the messier, the better!	Jillian Thelen (OCS), Liz Stomski (FOCB), Andrew Moore (OCS), Coessa Kenney (Calhoun PA), Wendy Amell (Livingston FOC); R. Daniel McLean (Macomb FOC), Robyn Bourgeois (Menominee FOC) & Marcia Martin (Alpena/Montmorency FOC)	Champions East
Establishment for Beginners: New PA & Support Staff Training (Part 1)	Everything you want to know about how to take your cases through the establishment process from initial CAR to final order - practical guide to the law and what to do in MiCSES. This workshop will be two sessions, part one and two. Make sure you attend both sessions.	Jennifer Granzow & Manda Evans (Kalamazoo PA)	Tailgate
SS Panel Q & A	Discussion with participants about OCS policies and procedures	Sean Bodell, JC Stoll, Patty Buskirk, Amy Coscarelli, Nicole Searle, Tricia Bregg & Jeff Koteles (OCS)	Sarazen

Session Descriptions

Session C – Thursday, October 5 (10:45am to 12:15pm)

Session Title	Session Description	Speaker(s)/Office	Room
Establishment for Beginners; New PA & Support Staff Training (Part 2)	Everything you want to know about how to take your cases through the establishment process from initial CAR to final order - practical guide to the law and what to do in MiCSES. This workshop will be two sessions, part one and two. Make sure you attend both sessions.	Jennifer Granzow & Manda Evans (Kalamazoo PA)	Tailgate
Intergovernmental Case Scenarios—FOC Workers	Put your intergovernmental skills to the test - troubleshoot case scenarios with some of our program's intergovernmental experts! Scenarios in this session will be FOC case worker focused, but all intergovernmental users welcome to attend!	Reyna Masko (Ottawa FOC); Wendy Debottis-Amell (Livingston FOC); Liz Stomski (FOCB); Andrew Moore (OCS); Coessa Kenney (Calhoun PA); R. Daniel McLean (Macomb FOC), Robyn Bourgeois (Menominee FOC) & Marcia Martin (Alpena/Montmorency FOC)	Champions East
ABCs of CPS for PAs	Contract Performance Standards (CPS) were added to the five - year Cooperative Reimbursement Plan (CRP) for fiscal year (FY) 2017 - FY2021. Learn about all seven CPS measures and qualifying system actions that will be tracked via MiCSES, the five CPS measures that are the responsibility of the Prosecuting Attorney (PA) staff, the reports that Office of Child Support (OCS) and PA staff will use to review or improve performance for those five MiCSES CPS measures, the CPS evaluation process, and more. Come join us for CPS - it's easy as ABC, 123, come on IV-D it's you and me!	Jack Drolett (MiCSES Team) Michael Grissinger (Data Warehouse), Jan Merkle & Pam McKee (OCS) & Denise Shaver (MiCSES Team)	Champions West
Michigan IV-D Program - Giving Families the DADvantage	In this session, we will talk about the recent DADvantage Ad Campaign on early paternity education. We will look at other PEP activities and county PEP performance.	Ellen Wood & Amy Gilmore (OCS)	Sarazen
Revival	re·viv·al [rə'vīvəl] Noun: an improvement in the condition or strength of something. What do we believe in? Do our customers understand what we believe? Do they share our beliefs? Do our actions reflect our beliefs? Come to a revival to help each other reflect on what we believe as a program, and renew our commitment to our beliefs, customers, and each other.	Steve Capps & Suzy Crittenden (FOCB/SCAO)	Hagen

Session Descriptions

Session C – Thursday, October 5 (10:45am to 12:15pm)

Session Title	Session Description	Speaker(s)/Office	Room
Getting Support Orders in Abuse, Neglect, Juvenile Guardianship & Foster Care Cases	Read the title. "Nuff said!"	Honorable Judge Nancy Thane & Bill Bartels (SCAO)	Zoo Bar
2016 Final Rule: Flexibility, Efficiency, & Modernization in the Child Support Enforcement Program	This workshop will provide IV-D workers with an overview of the 2016 Final Rule: Flexibility, Efficiency, and Modernization in Child Support Enforcement Programs. The final rule addresses such topics as Guidelines, Civil Contempt, Review and Adjustment for Incarcerated Parents, Limited Paternity-Only Services, Case Closure, FIDM/SSI Benefits, and Medical Support. Representatives from SCAO and OCS will provide information on the current status of the research and analysis effort to implement the revised federal regulations, including impacts on policies, procedures and system functionality.	Laura Cleland & Kelly Morse (OCS) & Paul Gehm (FOCB)	Camelot

Session D – Thursday, October 5 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
Changing Families: Charging Needs; Expedited Paternity Court: ADAPT	The Genesee County ADAPT Specialty Court is a hybrid paternity establishment project, involving free DNA testing, an expedited process, and holistic services. Come enjoy stories about cheek swabs, expedited orders, and increased support collections.	Tony McDowell (Genesee FOC)	Sarazen
ABCs of CPS for FOCs	Contract Performance Standards (CPS) were added to the five-year Cooperative Reimbursement Plan (CRP) for fiscal year (FY) 2017-FY2021. Learn about all seven CPS measures and qualifying system actions that will be tracked via MiCSES, the five CPS measures which are the responsibility of the Friend of the Court (FOC) staff, the reports that Office of Child Support (OCS) and FOC staff will use to review or improve performance for those five MiCSES CPS measures; the CPS evaluation process, and more. Come join us for CPS – it's as easy as ABC, 123, come on IV-D it's you and me!.	Jack Drolett,(MiCSES Project); Michael Grissinger (Data Warehouse), Jan Merkle & Pam McKee (OCS); Denise Shaver (MiCSES Project)	Champions West

Session Descriptions

Session D – Thursday, October 5 (1:30pm to 3:00pm)

Session Title	Session Description	Speaker(s)/Office	Room
Agile Like a Calculating Ninja	Have you faced difficult situations in calculating support or completing a statutory review? Don't run and take a shortcut to your safe-place. Adapt and overcome your analysis paralysis. Our panel will cover support calculation issues and problems staff face when completing a review. Audience questions are welcome.	Judge Nancy L. Thane, Bill Bartels & Paul Gehm (FOCB/SCAO)	Camelot
Financial Planning	TBA	Benjamin D. Eichler, MBA (Financial Advisor)	Tailgate
Intergovernmental Case Scenarios - Prosecuting Attorney	Put your intergovernmental skills to the test – troubleshoot case scenarios with some of our program's intergovernmental experts! Scenarios in this session will be focused on the prosecuting attorney's office role in intergovernmental case processing, but all intergovernmental users are welcome to attend!	Coessa Kenney (Calhoun Cty PA), Liz Stomski (FOCB), Bonnie Dela,Rosa (Oakland Cty PA) & Andrew Moore (OCS)	Champions East
Panel Discussion - FOC Custody/PT investigations & Enforcement When CPS is involved	Workshop attendees will be given the opportunity to ask the panel questions on how the Friend of the Court is to investigate and enforce custody and parenting time for Friend of the Court cases when Department of Health and Human Services Child Protective Services is also conducting a child abuse and neglect investigation. Workshop attendees should arrive with questions for the panel.	Colin Parks (CPS), Mary Kay Neumann, Tim Cole & Noah (SCAO), Facilitator: Amy Lindholm (FOCB/SCAO)	Hagen
Medicaid Recoupment	Updates; Address Concerns; All things Medicaid Recoupment	Jennifer Arsenault & Stephen Schwitzer (OCS)	Zoo Bar

Session E – Thursday, October 5 (3:15pm to 4:45pm)

Session Title	Session Description	Speaker(s)/Office	Room
Calculating Income for the Self Employed; Commissions/ Bonuses	This workshop will briefly discuss the MCSF requirements for self-employed individuals and how to handle other unique income situations. A CPA will also present on how to read tax returns and other tips for determining an income in these unique situations.	Michelle F. Gallegher (Gallagher Valuation & Forensics, PLC) Paul Gehm (FOCB/SCAO)	Camelot

Session Descriptions

Session E – Thursday, October 5 (3:15pm to 4:45pm)

Session Title	Session Description	Speaker(s)/Office	Room
Three Partners, One Playground	Come and see how what you do in MiCSES affects all other partners. Data is shared throughout MiCSES and we want to show how what is put in on one screen helps (or hurts) others.	Maureen Peterson (Kalamazoo FOC); Sean Bodell (OCS); Kristie Peet (OCS Training); Judy Golden (MiCSES Project); and Jennifer Granzow (Kalamazoo PA)	Champions West
New Intergovernmental Forms and You: Obtaining Child Support Success in 2018 and Beyond	On January 12, 2017, the Federal Office of Child Support Enforcement announced the release of updated intergovernmental child support forms. Join us on a trip through time to the year 2018 when Michigan IV-D workers will have to use these mysterious new forms. We will cover what policies will change and the differences and similarities between the work of today's intergovernmental caseworker and the intergovernmental caseworker of the future!	Andrew Moore & Brent Barton (OCS); Gail Seaton (MiCSES Project); and Samantha Cumbow (MiCSES Project)	Champions East
Legislative & Case Law Updates	Recent and proposed changes in statute will be covered along with a discussion of case law, court rule changes and any SCAO administrative memorandum.	Suzanne Hollyer (Oakland FOC) & Guy Sweet (Ingham PA)	Tailgate
Playing Hide & Seek with OCS Parent Locate	Have you ever wondered how the Parent Locate team finds the elusive NCP or CP's? Come play hide and seek with Erica while she discusses the services the parent locate team is providing to our partners along with the step by step tips the parent locate team takes to locate a NCP or a CP.	Erica Stoll (OCS)	Sarazen
Leadership vs Management	Have you ever wondered what the difference is between a leader and a manager? Do you think you are a leader in your office? This workshop will explore the characteristics of a leader and why it is important to have both leaders & managers in your office.	Vernon Drew (Center for the Support of Families); Pam Sala (Oakland FOC)	Hagen

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Session Descriptions

Session F – Friday, October 6 (8:45am to 10:15am)

Session Title	Session Description	Speaker(s)/Office	Room
Creative Approaches to Enforcement	Innovative approaches to support enforcement will be discussed. Presenters from at least two counties will discuss programs that have been successful in their counties. SCAO will moderate the discussion.	Suzanne Hollyer (Oakland FOC); Paul Gehm (FOCB/SCAO)	Champions West
Mediation Skills / Helpful Tools - Please Hear Us! Please Help Us!	This workshop will provide recommendations for resolving domestic relations disputes. Skills discussed include but not limited to: active listening, issue identification, how to praise litigants when an agreement is reached. In addition the State Court Administrative Office will be presenting tools recently developed to assist Friend of the Court custody, parenting time, and alternative dispute resolution staff.	Tim Cole, Amy Lindholm & Liz Stomski (FOCB/SCAO), Rebecca Rogan (Conflict Resolution Services) & Dr. Jane Millar (Northern Community Mediation)	Sarazen
PA Forum	This session is open to all PA staff members. We will be discussing relevant topics, and we will be electing our new secretary for 2018.		Tailgate
Your Child Support Superpowers: mi-support & Report Organization	The goal of this session is to help you make the most out of mi-support in your daily work. Learn how you can use a new Reports area on the web site. Unlock your ability to quickly and efficiently find report information, performance management tools, and policy resources. Novices and experienced mi-support users can expect time-saving tips and learn what major changes are planned for 2018.	Anita Bilek (MiCSES Project), Kim Thompson (OCS/ MiCSES Training); Kelly Morse & Pam McKee (OCS)	Champion East
Finding Closure: How & Why - Mostly How to Close a IV-D Case for all partners	Ever had a IV-D case that overstayed its welcome? Come learn how to properly close a IV-D case. Suitable for FOC, PA, and support specialist staff.	Julie Vandenboom & Amy Coscarelli (OCS); Maureen Peterson (Kalamazoo Cty FOC)	Camelot