
INTERGOVERNMENTAL RESOURCES

GOOGLE GROUP

This group is invite only. An email from the Intergovernmental User Google Group with a welcome message and a link to the group homepage will be sent. Without an invite to use the Google Group page, IV-D workers will not be able to post or search forum topics. To receive and invitation for access to the Google Group, contact Liz Stomski (stomskie@courts.mi.gov), Bill Bartels (bartelsb@courts.mi.gov), or Linda Bess (lbess@calhouncountymi.gov).

MENTOR

Intergovernmental workers are always willing to help. For one on one mentoring contact Linda Bess (lbess@calhouncountymi.gov).

SSP/QUICK/LGAD

A portal available to all State IV-D workers to run FPLS/parent locate requests and view other states' information online via *QUICK* (Query Interstate Cases for Kids).

A LGAD user name and password is required in order to access the portal which has a direct link on the mi-support page <https://mi-support.state.mi.us/default.aspx>. Every State IV-D worker has an assigned user name which was issued at the time of the release of the state portal. If information is needed, send a message to the hotline (dit-micses-helpdesk@michigan.gov) regarding same. Please review IV-D Memorandum 2012-007 *Introduction of the State Services Portal (SSP)* for additional information regarding the SSP/LGAD and IV-D Memorandum 2013-002 *Expansion of the State Services Portal (SSP), Modification of Security Forms, and Sources for Obtaining Federal Employer Identification Numbers (FEINs)* for subsequent information and updated forms.

IRG – INTERGOVERNMENTAL REFERRAL GUIDE

The IRG information is accessed through the State Services Portal. This web site provides information regarding profile information, contacts, and much more.

MI-SUPPORT

mi-support itself is one of the biggest and best tools available to any IV-D worker. Workers should take a few minutes to browse some of the dropdowns and links to acquire a glimpse of what mi-support has to offer. Intergovernmental documentation can be located in section 7.0 Intergovernmental of the *IV-D Child Support Manual*. This section contains links to all policy, training, Quick Reference Guides (QRGs), Customer Information Guides (CIGs), Screen Descriptions, and Frequently Asked Questions (FAQs). Available in the training section are Web-Based Training (WBT) for a variety of topics, including the Intergovernmental WBT.

INTERGOVERNMENTAL WEB-BASED TRAINING

This is broken down into sections so IV-D workers are able to review at their leisure or utilize it as a quick reference when they need to refresh their memory or double-check on an issue; includes terminology, case processing for establishment and enforcement, policy and procedures, and additional resources.

ICR CONTACT

If IV-D workers have a troublesome case and/or need to move the case upon a conflict resolution issue per IV-D Memorandum 2005-005, *Interstate Conflict Resolution* workers may contact Jennifer Reed at the Interstate Central Registry at reedj5@michigan.gov. She will do everything she can to help IV-D workers get the case moving forward.

NATIONAL SUPPORT CHILD FORUM

This is a group of child support workers nationwide who are willing to help others from other states regarding their state policies, statutes, procedures, etc. Any child support worker may become a member of this group. IV-D workers may sign up to become a member by contacting Dustin Feeney at dustin.feeney@kenoshacounty.org.

INT-WIT MEMBERS

A roster of the intergovernmental work improvement team members is available online at mi-support under the Partner Activities; PLG, Workgroups and WIT, contact info. IV-D workers may contact any of the members via phone or email with questions they may have.

Compiled by: Marcia Martin, Alpena FOC/Intergovernmental WIT

- **mi-support**

- IV-D Child Support Manual 7.0 *Intergovernmental*
- IV-D Memorandums:
 - 2016-001 – *Michigan's Adoption of the Uniform Interstate Family Support Act (UIFSA) 2008*
 - 2011-001 – *New Intergovernmental Federal Regulations*
 - 2005-005 – *Interstate Conflict Resolution*
 - 2005-023 – **REVISED:** *Use of State Make Whole Funds*
- FAQ 1,111 – When a custodial party (CP) signs the Direct Deposit Authorization Form, does (s)he authorize the Michigan State Disbursement Unit (MiSDU) to use the reversal of an electronic funds transfer (EFT) to either a direct deposit or debit card account to recover an overpayment?

- **SCAO**

Administrative Memorandum 2010-03 *Credit Balances on Friend of the Court Cases*
<http://courts.mi.gov/Administration/SCAO/Resources/Documents/Administrative-Memoranda/2010-03.pdf>

Scenario #1

- We have a Georgia order for NCP to pay CP for child #1
- The NCP now lives in Michigan
- The CP now lives in Florida
- FL registered the GA order in MI so we now have a UN case with NCP being charged support for the one child
- There are now 2 more children with the CP
- FL has now sent a copy of a one page order requiring the NCP to pay support for 3 children

Scenario #2

We have a UI case where:

- The NCP is in Illinois
- The CP was in Michigan in Grand Travers County, CP is now in Manistee County
- It is an IL order and they are enforcing; No payments have been made as of yet
- The Dependents have been removed from the home and are under the care of MDHHS
- Grand Traverse Co. Probate is requesting Manistee FOC redirect support payments to the State of Michigan as the Child is a ward of the State.
- Grand Traverse Co. Probate is also requesting Manistee FOC review the file to determine support obligation for the Mom to pay the State of Michigan.

Scenario #3

- OH has an order for current support for the NCP to pay CP
- NCP is in OH
- The CP is now in MI, and is receiving child food assistance (FAP) only
- A request has been made to the county in OH for copies of their court order and arrears so the we can prepare a UIFSA packet
- The OH IV-D worker stated that they do not provide certified copies of orders or arrears or redirect payments unless the CP is on cash assistance

Scenario #4

- The CP is in Michigan; not on assistance
- The NCP in Missouri
- It is a MO order and they are enforcing
- There are certified arrears owed to the CP
- As the initiating state we intercepted the NCP's Federal Tax refund
- The Federal Tax refund was sent to CP which it was later discovered this created an overpayment to the CP
- The NCP filed motion in MI to have the CP repay overpayment to the NCP
- The Judge ordered the CP to return the money and the order states and IWO is to be issued

Scenario #5

- NCP (dad) is in OH
- CP (mom) is in MI
- It is an OH order
- The children went to live with the grandparents in TX
- The grandparents want support redirected to them
- Contacted Ohio since this was their order
 - Ohio won't redirect support to the grandparents since there was no formal change of custody, so they are sending the payments to the mom here in Michigan

Scenario #6 – PA

- Support Specialist sent a CAR to your office for an intergovernmental case.
- CP is in Michigan receiving TANF, Medicaid
- NCP is in Indiana but not at the address on the AHIS screen in MiCSES

What tools and steps do you take to get an order for this IV-D?